

ANNUAL REPORT 2006



January 31, 2007



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2006 Douglas Omaha Technology Commission

Where did the year go? It seems like it was just a few weeks ago that we published our 2005 Annual Report. Now, twelve months later, it is reassuring to recognize how much our staff has accomplished and overwhelming to realize how much still remains. Our core values of honesty, teamwork, and focusing on the customer will guide our efforts as we address our future objectives.



2006 DOT.Comm Board of Directors
Douglas Omaha Technology Commission
Dan Welch, Angelo Privetera, Scott Pettit, Don Thorson, Marty Bilek, Verlyn Kroon
(absent Commissioner Kathleen McCallister)

Jointly we have identified and established these core values for DOT.Comm and incorporated them into our Strategic Plan, published in April 2006, and into our daily operations. We have shared this vision with our stakeholders in the City of Omaha and Douglas County Nebraska, with our strategic partners and service providers, and with other interested municipalities. All recognize that the benefits of technological consolidation require a foundation of trust and a spirit of mutual understanding, cooperation and commitment.

This past year our management and staff have worked in collaboration with our Board of Directors, their committees and the customer base to find better ways in which to improve processes and add value from the services DOT.Comm provides. These assessment efforts have identified significant improvement potential in the areas of project management, services identification and definition, billing presentation and other internal processes. Meeting these objectives will provide a solid foundation for the ongoing success of DOT.Comm and the agencies we support.

In addition to the process of on-going improvement, our operating divisions, Client Services, Operations, and Administration, continue to provide the technology services and support expected and required by our customers.

In our Client Services area we have upgraded our communications and security facilities and improved the reliability and availability of our networks. Our Service Agents have handled over 40,000 requests for help and our Client Managers continue to work directly with our customers to identify their requirements and meet their needs.

In our Operations area our staff maintains 24 X 7 support of existing applications and has completed over 70 developmental projects identified by our customers and internal requirements. Literally thousands of customer requests for changes and improvements have been implemented based upon customer requirements.

In our Administrative area we move forward to complete the loaned employee provision of the Interlocal agreement. We are focusing our efforts on increasing and improving communications with our staff and recognizing the outstanding contribution they make.

With all this, it is humbly gratifying to be part of this dedicated and professional team who strive on a daily basis, 24 X 7 to work hard, tell the truth and always do what is in the best interest of the customer.

It is my honor and pleasure to continue this next year as your Chief Information Officer.

Sincerely,

A handwritten signature in black ink, appearing to read "Victor E. Stannish". The signature is fluid and cursive, with a large initial "V" and "S".

Victor E. Stannish, CIO

Client Services

Client Services provides Network Services, Service Desk Support, Telephone Support, Desktop Device Support, Desktop Application Training, Data/Phone Cabling, and Client Management Services to our customers.

Network Services



The Network Services team is responsible for the day-to-day operations of the data communications network. These network services typically include file maintenance, storage and backup operations, VPN access, network printing services, internet access, FTP services, email services, directory services, SPAM management, and security. The DOT.Comm network includes over 75 locations that are connected via data communications circuits. Approximately 200 network devices (routers and switches) and over 100 network servers are configured and maintained to ensure 24 X 7 operations. The Network Services team also manages the firewalls and intrusion prevention facilities to ensure a secure environment.

Highlights of 2006

- Project Steinbeck: Began implementation of the core network and email upgrade for Douglas County
- Implemented a Blackberry Server for the Omaha Police Department
- Upgraded several network connections for MAPA, Community Corrections and the Omaha Convention and Visitors Bureau
- Coordinated with Public Works and the County Engineer to establish a centralized GIS mapping environment
- Staged and participated in several office moves during the year (OPD Northwest Precinct, Sheriff's Office, Public Defender, and Treasurer's Office Millard Branch)
- Upgraded and stabilized the wireless network in the Hall of Justice
- Developed and implemented a firewall policy and procedure manual



(Dave Fleming, Network Administrator)



(Evelyn Dillard, Network Administrator)

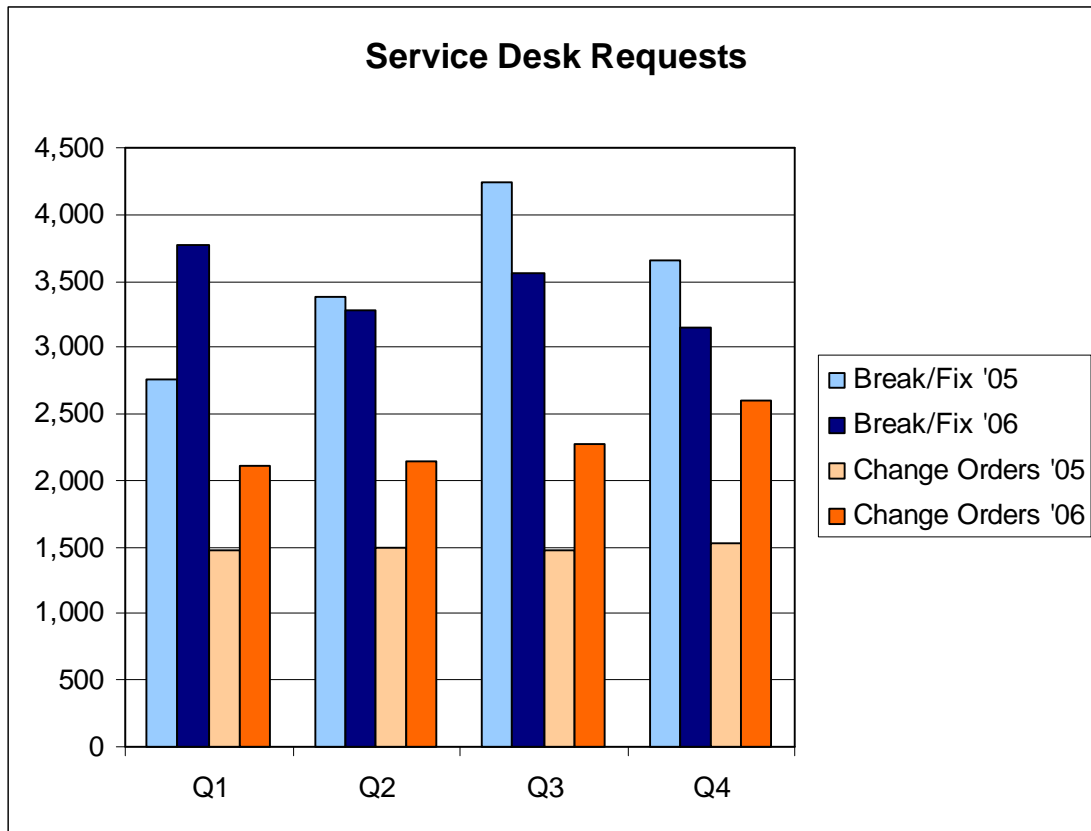
Service Desk and Desktop Device Support

The Service Desk is the central point of contact for client service requests. The services DOT.Comm offers includes both break/fix (hardware, software or an application has quit working) and change orders (new installations for both software and hardware or minor programming requests). In 2006, the DOT.Comm Service Desk answered over 40,000 requests (both email and telephone). The Service Desk is responsible for collecting the



(Service Desk Specialist's Michael McMahon and Kate Koestner)

information from the caller, creating the work ticket and dispatching or routing the request to the appropriate engineer as necessary. The chart below indicates that the number of break/fix tickets has decreased (a trend that would indicate we are having fewer software and hardware failures) and the number of change order tickets has increased (indicating our customers are increasing the use of this service).



Desktop Device Support includes technical assistance with PC's, scanners, fax machines, printers, and handheld devices. The 4000 + devices are maintained by our 20 PC Specialists. This 1:200 ratio of technicians to devices exceeds the performance level of



(PC Specialist Michael Parkinson working on a PC)

many organizations and is especially noteworthy with the realization that this equipment is spread out over 75 different locations and includes many different makes and models. Our PC Specialists travel throughout the City and County providing on-site support at all facilities, 24x7 as required. Training on desktop devices and applications is also provided in formal classroom, small-group and one-on-one sessions.

DOT.Comm also provides its customers across the network with voice communications support (land line and cellular) for this rapidly changing technology. As the complexity and need for this support has increased, DOT.Comm has expanded its capability both in the quantity and skill/expertise level of our technicians. We see this as a continually growing requirement as we all experience the integration of voice and data communications.

Highlights of 2006

- 391 New customers were added to the network
- 622 PC's configured and deployed
- 3,253 Calls resolved on the first call to the Service Desk
- 257 Users attended training classes (73 total classes)
- 1,813 Phones added, moved or changed
- 550 Data/phone cables pulled and terminated
- 387 Customer quotes for software/hardware purchases
- Established a procedure within DOT.Comm to notify staff and customers of outages that may impact day-to-day operations. These outages are tracked and analyzed to determine their root-cause and to prevent reoccurrence.



(PC Specialist Joe Fuccio in the DOT.Comm Workroom)

Client Management

As the direct link and ambassador for our customers, the Client Manager provides the communications and interface to all departments within DOT.Comm. They meet regularly with their customers, work to identify the customers' requirements and expectations, follow up on assignments and ensure that projects, service requests and issues are properly addressed.



(Steve Zimmerman and Cathy Feltych meet with MAPA)

Highlights of 2006

- Project Steinbeck: Email and Network Upgrade for Douglas County – The foundation is in place for this County-wide upgrade. The County Clerk, District Court, County Administration and Commissioners, and Election Commission are completed. Discovery work on several other departments is underway.
- Project Fisher (Post Project Survey) – In collaboration with their customers, DOT.Comm created a survey document to be used at the completion of each project. The tool will help DOT.Comm evaluate customer satisfaction, consistent with the Balanced Scorecard strategy, and identify areas in which service can be improved.
- Project Henry – Provided the billing staff at the Douglas County Health Center a way to reconcile Pharmacy Medicare payments to specific patients.
- Mobile Data Services Contract – In an effort to improve the service being provided by an outside provider, the Omaha Police Department established an agreement with DOT.Comm to assume maintenance responsibilities for their mobile computers. This effort resulted in cost savings and improved service.
- Omaha-Douglas County Application Integration.
 - CityWorks – an asset management application, implemented by the Douglas County Engineers in the first quarter of 2005, is being implemented by several City of Omaha Public Works departments. Street Maintenance, Sewer Maintenance, and Construction are actively moving forward with implementation of the CityWorks application for work order management and Traffic Engineering will be coming on later in 2007.
 - Public Works - Street Maintenance and Douglas County Engineers are combining their efforts to expand the City's implementation of the CompassCom Auto Vehicle Location (AVL) application. This application uses GPS transmitters and GIS layered maps to track and trace the routes of vehicles such as snowplows during a snow operation. Through this combined effort, the City and County will soon be able to actively track close to 100 vehicles.

- Project Eliot – The City and County Garages have combined their efforts to implement a common fleet management system that would allow greater control over the management of vehicle maintenance and repairs. Common parts could easily be found and exchanged between the City and County, and repairs could be performed at any location with billing fed to the proper entities.
- Project Jones – A request for proposal (RFP) and acquisition of Destination Management software for Convention and Visitors Bureau was completed. The implementation is currently underway.
- Project Bundy – An RFP for the City Time and Attendance system was created and published. Vendor selection and contracts are to be completed in 2007.
- Project Millard – The Douglas County Treasurer constructed a new Millard branch office. Voice and data communications were coordinated and moved.
- Coordinated the voice and data communications needs for the Sheriff's move from Grain Exchange Building to the Department of Corrections.
- Douglas County Purchasing requested that DOT.Comm assume responsibilities for the administration and maintenance of the cellular phone program. The transition of customer support was completed in the fall.
- Project Lobarde – The Douglas County Clerk of the District Court and the 4th District Court implemented a new Jury Management System in the summer.
- Project Bush – A new project was initiated by DC Corrections to automate their Inmate Accounting System. Development for this 2008 project is underway.
- Douglas County Corrections developed and implemented an internal website that allows Corrections to publish their policy and procedures in a central location for all employees to read and review.

Operations

DOT.Comm's Operations division includes business application teams responsible for supporting a wide range of customer business processes through custom and commercial application software, systems staff responsible for the availability of DOT.Comm's computing platforms, and operators who provide around the clock staffing for DOT.Comm's Network Operations Center.

Work in Operations consists of service tickets, projects, and ongoing activities to support the information processing needs of the City and County. In 2006, 77 projects were completed, compared to 69 projects in 2005.

Operations Highlights of 2006



Web Services Team

■ Several new reporting tools were introduced to enable faster and easier access to and improved presentation of customer data. New tools included Business Intelligence System for Oracle users, as well as Jasper and WebFocus for web delivery of DB2 data.

■ New websites were deployed for the Criminal Justice Management Council, County Corrections' staff, the Omaha Public Building Commission, and the Douglas County Assessor's office.

■ Douglas County Corrections sponsored a research project to analyze the policies, procedures, and practices surrounding billing for the housing of Corrections' inmates. Findings from this project led to several immediate procedural improvements and led to the recommendation of an electronic mittimus. A prototype for the e-mittimus was demonstrated for the Criminal Justice Management Council. This concept will be explored in more detail in 2007.

■ The Business Applications staff completed a major conversion of the persons master index used by criminal justice agencies including the Omaha Police Department. This conversion required thousands of hours of planning, code modification and testing, and required the implementation of approximately 500 programs on a single day. The same team has since launched a similar project that will result in the expansion of the citation number in multiple databases and hundreds of software programs.



Criminal Justice Support Team

■ In October, a new procedure for change management of application software was implemented. Under the new procedure all modifications to production applications are proposed for manager review and approval prior to implementation. Approved production modification requests are stored online for future review and analysis. Since the procedure was implemented in August, nearly 700 changes have been applied to production.



General Applications Team

■ Several business application teams initiated a series of application overviews. In these overviews, subject matter experts prepare and deliver detailed presentations to their peers. Overviews are a key method by which knowledge needed to support key business processes is documented, shared and transferred. Eight overviews were presented in 2006, with more scheduled for 2007.

■ In July, DOT.Comm extended its relationship with IBM Applications on Demand with a new contract for the hosting of the City and County's enterprise resource planning application, the Oracle e-Business suite. This agreement provides higher service levels at lower cost for the next five years.



Oracle Support Team

■ Updates were evaluated, tested, and successfully installed for 11 system software products during 2006, including a major upgrade to the IMS system.

■ DOT.Comm's Network Operations Center is staffed 24 hours a day. After regular business hours and on weekends, the staff of the Network Operations Center assumes responsibility for handling all calls to the DOT.Comm Service Desk in addition to normal data center activities. Operators for these shifts cross train for their Service Desk role and take pride in providing high quality customer service.

■ Among the responsibilities of the Network Operations Center is to ensure that customer data is available when needed, and safely backed up. Last year, operators executed nearly 200,000 tape mounts in support of the nightly production cycle and customer data requests.

■ Over half a million jobs were run on DOT.Comm's IBM z890 enterprise server, purchased and installed in 2005, including jobs in the nightly batch cycle and jobs run on request by operators.

■ Nearly 180 million lines of reporting information were printed and delivered to DOT.Comm customers in 2006. Much of this volume was run through the new Xerox enterprise printer installed in April. The new printer will support the migration of additional print jobs from pre-printed forms, resulting in lower cost to DOT.Comm customers and the crisp, professional looking results.

■ A new procedure was also implemented requiring the completion of a service incident report in response to unplanned outages. Service incident reports are used to capture incident details, including trigger events, root cause, and actions required to reduce or prevent re-occurrence. Service incident reports also provide supporting information for monthly management reviews of outages.



Operations Management Team

The Year Ahead

2007 presents many significant challenges for Operations. Capital improvement needs have been identified in the Network Operations Center, including replacement of obsolete and end of life equipment. As DOT.Comm delivers new websites and applications, the demand for more web solutions continues to grow, while mission critical legacy systems require ongoing maintenance and support. Staff members initially trained to support legacy applications are learning to use and support new technologies, including an expanding number of commercial software packages. Operations teams will continue to work hard to provide consistent, high quality support of existing applications and services, while responding to the changing and growing information technology needs of Douglas County and the City of Omaha.



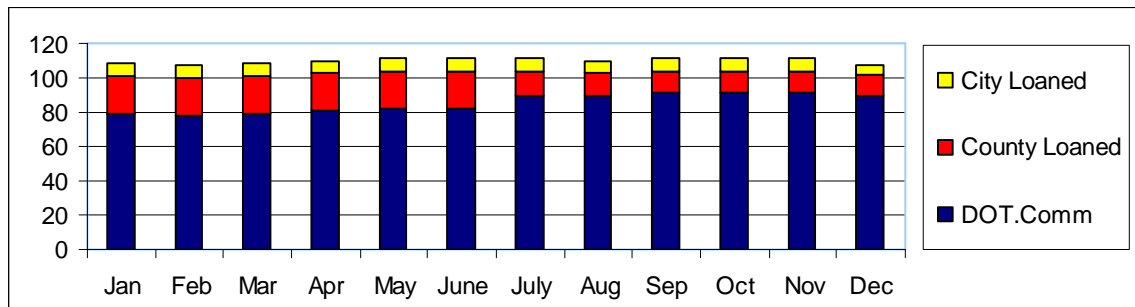
Network Operations Center Team

Administration

The DOT.Comm Administration Team consists of Human Resources, Finance, Safety, and other related functions. It is our goal to support the internal divisions of DOT.Comm and to ensure they have the appropriate resources to satisfy their customers' requirements.

Human Resources

The DOT.Comm Human Resources Department provides internal support for all employees (both DOT.Comm and the City and County employees who are loaned to DOT.Comm). This support includes benefit administration, recruiting, compensation management, policy administration, employee relations, and the other areas related to Human Resources. In 2006 we focused on the adoption of our core values and incorporated these principles of honesty, teamwork and customer focus into our daily operation. The highlights below indicate some of the more significant events in 2006.



Highlights of 2006

- 10 County and 2 City loaned employees transferred to DOT.Comm resulting in 18 which remain on loaned status
- We reorganized our Network Services team into our Client Services Division to allow closer communications with the PC Specialists and improve the service to our end customers
- We conducted our second annual employee survey and are using these results to develop our plans and recognize our staff for the outstanding contributions they make
- We updated 6 and created 1 new policy to more clearly communicate requirements
- We implemented an Employee Assistance Program in 2006 (first time at DOT.Comm)
- We've started developing our Pandemic Flu Plan and will have that ready early this summer.
- The Employee Relations Committee planned and hosted nearly 20 events ranging from breakfast to large scale holiday meals.

Finance

The DOT.Comm Finance Department is responsible for supporting the accounting functions and providing the associated reports. These functions include general accounting, budgeting and variance reporting, expense tracking, accounts receivable, accounts payable, etc. In October we added an Accounting Manager to our staff and look forward to continued consistency and control in our accounting areas.

Highlights of 2006

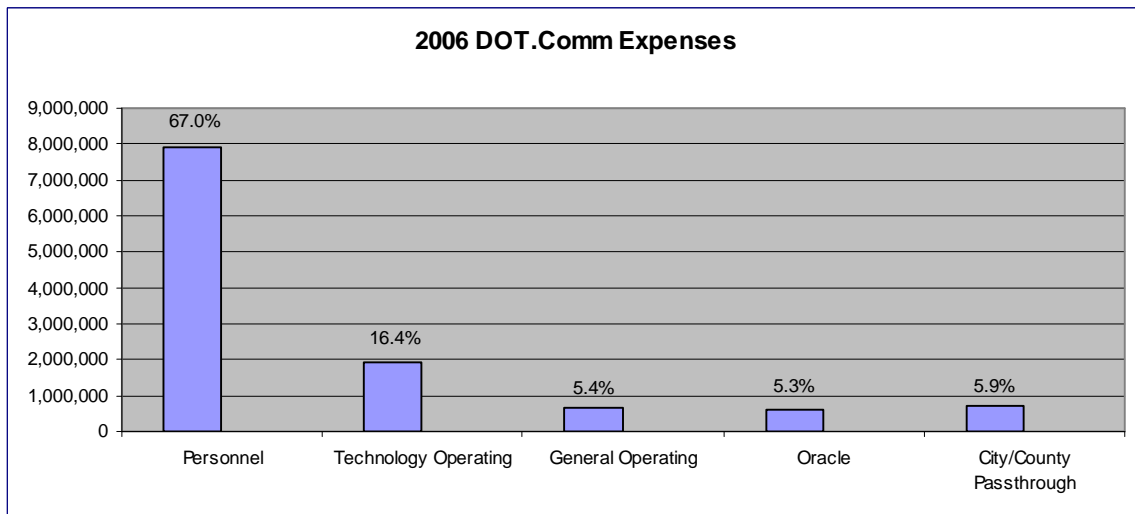
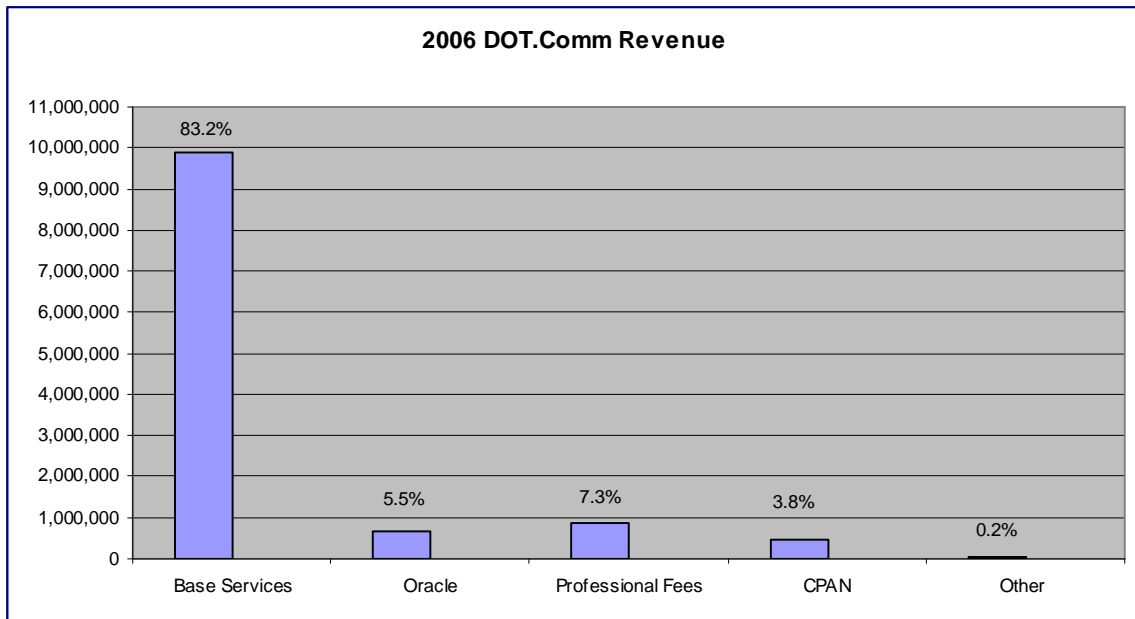
- Increased expense management in 2006 resulted in the 2007 budget being the lowest since 2004.
- Our internal audit was completed in 2006 and external audit provided a “clean” opinion.
- We completed Pro-Forma Accounting Statements in 2006 and are developing (for the first time) a Capital Improvement Plan.

Following, please see our 2006 year end financial report (unaudited) and a breakdown of the major categories of revenue and expense.

2006 Financial Report

Account	12 Month	12 Month	Variance
	YTD	YTD	to YTD
	Actual	Budget	over/(under)
			Budget
Revenue			
Base Services	9,871,200	9,811,200	(60,000)
Oracle Hosting	652,338	808,388	156,050
Professional Fees	109,825	0	(109,825)
Passthrough City/County	685,478	215,000	(470,478)
CPAN	449,957	384,000	(65,957)
Grant Revenue	68,338	0	(68,338)
Other	22,646	21,600	(1,046)
Total Revenue	11,859,782	11,240,188	(619,594)

Account	12 Month	12 Month	Variance
	YTD	YTD	to YTD
	Actual	Budget	over/(under)
			Budget
Expenses			
Payroll classified regular	6,317,592	6,083,597	(233,995)
Pension employer contribution	352,151	382,734	30,583
Social Security & Medicare	472,549	464,540	(8,009)
Health & Accident Insurance	783,121	895,833	112,712
Life insurance	16,245	6,659	(9,586)
Worker's compensation	0	2,928	2,928
Unemployment Insurance	29,695	27,440	(2,255)
Information Technology Contracted Services	9,924	96,000	86,076
Maintenance contract	989,048	960,000	(29,048)
Rent office equipment	96,954	122,964	26,010
Data communications (WAN & LAN)	633,993	732,505	98,512
Computer parts, s/w, access <500	15,628	30,552	14,924
Computer parts, s/w, access >500	2,101	5,580	3,479
Micro Computers & Accessories <5000	26,603	29,700	3,097
Micro Computers & Accessories >5000	136,079	45,097	(90,982)
Computer Equipment	31,841	60,000	28,159
Auto allowance regular	15,197	5,658	(9,539)
Advertising	64	240	176
Postage and handling	490	528	38
Professional fees - other	81,747	60,000	(21,747)
M&R - Office bldg equipment	13,504	3,324	(10,180)
Maintenance & Repair - other	20,104	13,884	(6,220)
Rent land, buildings	675	0	(675)
Parking	1,296	720	(576)
General utilities	1,581	1,980	399
Voice communication's service (local & LD)	62,993	61,020	(1,973)
Cellular phone charges	2,296	4,560	2,264
Pager services	4,251	5,249	998
Liability Insurance	48,109	48,692	583
Grant Expense	48,436	0	(48,436)
Membership dues	1,222	1,536	314
Training	48,749	45,329	(3,420)
Office supplies	30,441	38,640	8,199
Bad Debt	7,555	0	(7,555)
Misc.	876	3,468	2,592
Interest on notes payable	5,141	840	(4,301)
Depreciation	213,693	181,668	(32,025)
Oracle Hosting	624,605	808,388	183,783
City and County Chargebacks	694,387	0	(694,387)
Total Expense	11,840,936	11,231,853	(609,083)
Net Profit/(Deficit)	18,846	8,335	(10,511)



2006

DOT.Comm Board of Directors and Committees

DOT.Comm Board of Directors

Chairperson - Verlyn Kroon, Division Manager of Information Technology, OPPD
Vice Chairperson – Angelo Privetera, VP and Director of Information Services, HDR
Douglas County Representative – Kathleen McCallister, Douglas County Commissioner
Douglas County Representative – Marty Bilek, Chief Deputy to the Douglas County Sheriff
Omaha Representative – Don Thorson, Deputy Chief of Staff to the Mayor of Omaha
Omaha Representative – Dan Welch, City Council President
Citizen Member – Scott Pettit, AIM Institute

The Board of Directors normally meets quarterly to oversee DOT.Comm performance, direct their Committees, and address the topics and issues brought before it.

Client Advisory (User) Committee

Kathleen Kelley – Co-Chair
Suzi Baughman
Carol Ebdon
Julie Haney/Tom Zoucha
Roger Scheiding

Rivkah Sass – Co-Chair
Mark Conrey
John Ewing
Dr. Adi Pour
Bob Stubbe

This committee is Co-Chaired by a City Department Head and a County Department Head. The committee includes ten representatives, five from the City of Omaha and five from Douglas County. The committee meets monthly and provides DOT.Comm with feedback and guidance regarding projects and service related issues.

Finance and Audit Committee

Kathleen McCallister, Chair
Dale Kreher
Vic Stannish
Steve Walker

Carol Ebdon
Verlyn Kroon
Tracy Svevad

The Finance and Audit Committee meets monthly, reviews financial activities including cash flow, large contracts/expenditures, budget variance., and provides DOT.Comm with overall financial guidance and control.

Human Resources & Compensation Committee

Don Thorson – Chair
Paul Johnson
Vic Stannish

Marty Bilek
Scott Pettit
Nicole Wendle

This committee meets monthly to provide guidance and feedback regarding employment policies, employee surveys, compensation, benefits planning and general HR functions.

Nominating & Governance Committee

Dan Welch, Chair
James Dowding
Vic Stannish

Marty Bilek
Angelo Privetera

This committee was created when the By-Laws were amended in October of 2005 to provide guidance to senior management and the Board of Directors. This committee meets as required to address governance issues, CIO performance & evaluation, and amendments to the By-Laws.

Technology & Planning Committee

Verlyn Kroon, Chair
Scott Pettit
Vic Stannish

Barry Maher
Angelo Privetera
Tracy Svevad

This committee was created when the By-Laws were amended in October of 2005 to include three private sector Board Members. The committee focuses on identifying the dynamically changing technology and business requirements at DOT.Comm.

It is debatable whether or not the customer is always right however it is fact that the customer is the always the customer ...

As 2007 unfolds, the need to focus on the customer becomes increasingly clear. The demands being placed on our government agencies, our customers, continue to increase while the fiscal resources to fund these demands become more difficult to obtain. The cry to do 'more with less' is obviously mathematically impossible, however the ability to do different and better is not only realistic but required. I believe it was Edwin L. Artzt, Chairman, Proctor & Gamble who, when asked when he expected things to get better, responded "I'm not banking on things getting better, I'm banking on us getting better".

At DOT.Comm, this translates to making sure the existing services we provide are even more effectively and responsibly delivered and, it requires that the new applications and uses of technology which we implement result in even more value to our customers. The old saying "is the juice worth the squeeze" needs to be taken quite literally and, it is the customer who ultimately makes that call.

This principle is applied to both existing services and new development. For existing services, DOT.Comm must individually review the components of the services being provided and verify first, that the service is needed and second, that the service is worth the expenditure. Those that pass the test are candidates for continuation, those that do not should be discontinued or modified.

When it comes to new initiatives and projects, it is the customer who identifies the need and determines the value as we collaborate and communicate requirements and project specifications. In the end, it is the customer who determines the priority and it is the customer who drives the service.



Criminal Justice Systems Management Council

In looking at 2007, there are three areas in which I would like to see us concentrate our efforts. First, we must clarify our billing model so it is more easily understood and better explains our financial structure, our revenue collection and our cost recovery goals. Second, DOT.Comm will better serve our customers with a more collaborative and consistent project development methodology. This means that project approval and prioritization must be more collaborative and that implementation steps need to be procedurally documented, consistently followed and understandably reported. Third, our infrastructure must be critically assessed and plans must be made to remedy where it is deficient.


In 2007 DOT.Comm will witness the completion of the loaned employee provision of our Interlocal agreement. That means the provisions for merging city and county staff will be completed with all selected staff becoming members of DOT.Comm. This is a milestone event and will mark a significant success for the designers of the Interlocal plan.

No one can predict the future however, DOT.Comm is in the somewhat unique and enviable position of providing absolutely critical services to a customer base that provides absolutely critical services to our community. Our job is to make sure we provide these services effectively and professionally – better than anyone else. That will ensure our success and that will ensure we are doing what the customer wants. After all, *they are the customer.*

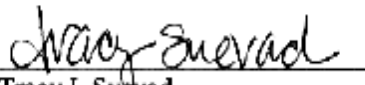
Happy 2007 to all and thank you for reading our 2006 Annual Report.



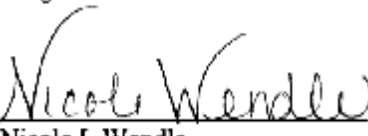
Victor E. Stannish



Barry J. Maher



Tracy L. Svovad



Nicole L. Wendle

2006 Completed Projects

<i>Project Name</i>	<i>Project Description</i>
Adams	RFP for City Purchasing Department Website
Alcorn	Build Website for City Annexation Plans
Alfven	2006 Homesteads
Alvarez	Build new Unix Application Server
Andrews	Treasurer Lockbox Collections
Babbage	Oracle Time & Labor HXT Software Upgrade
Baer	IMS Software Upgrade from 8.1 to 9.1
Baldwin	Criminal Justice Management Council Website
Barlowe	Develop Export Method for Electronic Filing of Workers' Comp Data
Belzac	Provide Tool for CDC Cashiers
Bernoulli	Provision Content Manager Users with Individual User IDs
Bertrand	Scan County Birth and Death Certificates for Content Management
Beta	Convert Operator Released Jobs to Automated Scheduling
Bly	Deploy New Server for Web Source Code Management
Bradbury	Centrex Prime Conversion
Brown	Enterprise email upgrade to Clerk of the District Court and 4 th District Court
Carver	Accele Software Upgrade
Churchill	Upgrade Cuts Calculation Method for Public Works Request System
Clancy	Digital Cruiser Camera Installation
Colt	Move EIS Paper Form Module Out of Portal
Cordova	Homesteads Birthdate Expansion
Cousteau	Erosion Application – 2006 Requirements
Cristofori	Deploy Control-D Security
Denner	Software Version Upgrade for Abend-Aid
Euclid	Convert All Passthru to Direct Access
Eve	2006 Board of Equalization
Fibonacci	Payroll Data Extract for Court of Industrial Relations
Flaubert	Oracle End of Year Processing for 2005
Fleming	2006 Advertising and Tax Sale
Ford	Engineers' Grade Certification Permit
Garrison	Analysis, Design, and Estimate for Advertising and Tax Sale Enhancements
Greatbatch	Migrate POOGI from Portal to Infoglu
Greenspan	2005 Property Tax Billing
Grumpei	IMS Utilities Replacement
Hawking	2006 Real Property Valuation Load
Heins	Corrections Web Secure Implementation
Henry	Medicare Prescription Screen
Hill	Data Expansion for Billion Dollar Mortgages
Hotte	Corrections Intranet Website
Hunt	2006 Board of Equalization Database Expansion
Kruspe	Version Upgrade to Librarian Software
L'Hopital	Public Properties Work Order Enhancement Plan
Loborde	Deploy New Software Package for Jury Management
Longfellow	Medicare Part D Prescription Drug Plan
Lovelace	Replace/Upgrade Xerox Enterprise Printer
Ludlum	Provide Nebraska Crime Commission with Access to Case Data
Melville	Oracle BIS Implementation
Miami	Replace Fingerprint Biometric System
Michaelson	Redesign Assessor's Website Using Web Content Management
Millard	Relocation of Treasurer's Office Millard Branch to New Facility
Nash	Year End Oracle Family Pack Upgrade

Project Name

Opal
Osborne
Pacioli
Paine
Palahniuk
Rickenbacker
Robb
Rowling
Seuss
Singer
Spohr
Steele
Stone
Tanner
Torricelli
Twain
Valentine
Verne
Volta
Vonnegut
Wasserman
Waterloo
Wigglesworth
Youngtown

Project Description

Deploy Commercial Permits, Licensing, and Inspection Application
Install Linux on z890
Automate Quarterly Forecasting for City Finance
Benefits Year End Processing for 2005
Upgrade Masterpiece Software to HCM
Version Upgrade to Top Secret Software
Software Upgrade Contol-D
Sales by Subdivision for Register of Deeds
Scan Register of Deeds Documents 1987-1992
Build Content Management Website for Health Department
Software Upgrade File-Aid
Convert Programs Using IMS Master Names File to DB2
VIMS – Veterans Information Management System
2006 Homesteads Approval Process
Geo Tab GPS Vehicle Tracking
Web Application to Support Offender Work Program
Public Building Commission Website
Make Realware Data Available Via the Web
Email Upgrade for Election Commission
Convert Domestic Violence Application to Web
Douglas County Internal Audit – Firewalls
Web Application for Citizen Incident Reporting
Douglas County Internal Audit – Oracle Security
Pension Carryover and Presentation

2006 EPIC Award Winners



January – Scott Russmann



February – John Simeons



March – LaTisha Mecseji



April – Tony Herrera, David Britton, Bob Fuhr, Deanna Hughes, & Kate Koestner



May – Karen Hradec, Shelly Schuler, Dee Daniel, Bonnie Urbanek, Sherry Huston, Austin Harmon, and Paul Nickel *Not shown – Joe Boardman, Jim Boelter, James Houlihan, Beth Laakso and Michelle Orduna*



June – Jo Williams, Vince Kuhl, Dan Riley, Monty Hopkins, and Steve Safley



July – Lori Lemmers and Erik Stufft *Not Shown* – Mary Lincoln



September – John Swiercek



October – Larri Dickson



December – Michael Parkinson, Jason Haines, David Britton, Bob Fuhr, and Mark Gradel

***Award was not presented in August and November

Staff Credits

Phil Alley.....	Client Manager	Kris Kolesnick.....	PC Specialist
Gary Anderson.....	Systems Analyst	Sharon Kramer.....	Systems Analyst
Joe Boardman.....	Computer Ops Supervisor	Dale Kreher.....	Accounting Manager
Jim Boelter.....	Computer Operator	Vince Kuhl.....	Network Administrator
David Britton.....	Lead PC Specialist	Beth Laakso.....	Computer Ops Supervisor
Darla Casady.....	Computer Operator	Terry Lane.....	Business Manager
Scott Carmichael.....	Network Administrator	Lori Lemmers.....	Finance Specialist I
Saundra Clarke.....	Training Specialist	Philip Luczynski.....	Applications Analyst
Regina Dale.....	Training Specialist	Eric Lusk.....	PC Specialist
Dee Danielle.....	Computer Ops Supervisor	Barry Maher.....	Director, Operations
Maureen Dasovic.....	Programmer Analyst	Aaron Manning.....	Programmer Analyst
Michael Dasovic.....	Computer Ops Supervisor	Deb McKinney.....	Network Administrator
Rupesh Dhakal.....	Programmer	Michael McMahon.....	PC Specialist
Larri Dickson.....	Voice Systems Specialist	LaTisha Mecseji.....	PC Specialist
Evelyn Dillard.....	Network Administrator	Paul Nickel, Jr.....	Systems Analyst
Ron Dobbins.....	Senior Systems Analyst	Tom Olson.....	Client Manager
Jim Dolinski.....	Programmer Analyst	Chin Ong.....	PC Specialist
Dan Donlan.....	PC Specialist	Michelle Orduna.....	Computer Operator
Evelyn Dunaway.....	Controls Supervisor	James Overton III.....	Network Administrator
Chris Edwards.....	Network Administrator	Sanjeev Pant.....	Programmer Analyst
Pete Evans.....	Systems Analyst	Michael Parkinson.....	PC Specialist
Tom Evans.....	Senior Systems Analyst	Randall Petersen.....	PC Specialist
Catherine Feltych.....	Asst Manager, Network Services	Dennis Podjenski.....	Senior Systems Analyst
Joseph Franco.....	Systems Analyst	Mani Ponniah.....	Client Manager
Joe Fuccio.....	PC Specialist	Chad Poole.....	Information Services Manager
Bob Fuhr.....	PC Specialist	Walter Primachenko.....	PC Specialist
Ed Goebig.....	Programmer Analyst	Denise Reed.....	Senior Systems Analyst
Ed Goldsmith.....	PC Specialist	Roger Reese.....	Database Manager
Mark Gradel.....	Client Support Manager	George Rezac.....	Applications Analyst
Denise Green.....	Client Manager	Daniel Riley, Jr.....	PC Specialist
Carrie Guinn.....	Information Services Manager	Scott Russmann.....	Programmer Analyst
Jason Haines.....	Lead PC Specialist	Dennis Ryan.....	PC Specialist
Austin Harmon.....	Computer Operator	Shelly Schuler.....	Asst Manager, Data Center
Kara Hawkins.....	Applications Analyst	Edy Shaw.....	Programmer Analyst
James Hay.....	Programmer Analyst	John Simoens.....	Computer Operator
Lori Hedlund.....	Voice Systems Coordinator	Duane Skaff.....	Information Services Manager
Arline Henni.....	Data Entry Operator	Ed Snitily.....	Systems Manager
Tony Herrera.....	PC Specialist	Michael Soukup.....	PC Specialist
Kevin Higgins.....	Infrastructure Manager	Victor Stannish.....	CIO
Dia Hilton.....	PC Specialist	Kathleen Stewart.....	Systems Analyst
Paul Hodgson.....	Applications Analyst	Erik Stufft.....	Finance Specialist II
Monty Hopkins.....	Network Administrator	Tracy Svevad.....	Director, Client Services
James Houlihan.....	Computer Operator	John Swiercek.....	Systems Analyst
Karen Hradec.....	Computer Operator	Bonnie Urbanek.....	Computer Operator
Ella Hudson.....	Operations Technician	Kalpna Venkatesh.....	Senior Systems Analyst
Deanna Hughes.....	Client Manager	Stephen Visek.....	Systems Manager
Sherry Huston.....	Systems Analyst	Bill Watsabaugh.....	Systems Analyst
Paul Johnson.....	Service Desk Supervisor	Ron Wells.....	Technical Project Manager
Shelley Jones.....	Operations Technician	Nicole Wendle.....	Human Resources Manager
Shawn Keenan.....	Senior Systems Analyst	David West.....	Programmer Analyst
Steve Klein.....	Programmer Analyst	Mary West.....	Senior Systems Analyst
Theresa Knott.....	Systems Analyst	Steve Zimmerman.....	Client Manager
Kate Koestner.....	PC Specialist	Donna Zwiegel.....	Information Services Manager